



USM Technology

Hunter Industries

CASE STUDY

Challenge: Fortifying Cybersecurity Posture

For more than 42 years, Hunter Industries has been a family-owned manufacturing company for the landscape irrigation, outdoor lighting, dispensing technology, and custom manufacturing sectors. In 2020, the company suffered a cyberattack and was actively searching for a group to fortify its cybersecurity posture. Through the recommendation of one of their staff who had previously worked with USM Technology earlier in their career, we were quickly connected and designated a list of compelling recommendations to streamline their operations, licensing, and employee productivity.

Goals: Cybersecurity Protection

- Streamline operations, licensing, and employee productivity
- Cybersecurity features to alert and prevent attacks
- A team of responsive and knowledgeable cyber experts

"USM has gone on to help us streamline our operations, licensing and employee productivity. Their responsiveness is far better than any technology firm we have worked with in the past. USM Technology is an excellent choice for over-worked IT people!"

-David Elder, Director of IT

Solutions: Top Tier Cybersecurity

The answer was simple to our technicians: strengthening and streamlining their IT process would help them to become less of a target for cybercriminals. Over a six-week process, we were able to streamline their operations, licensing, and employee productivity, decreasing the risk of them being caught off guard and targeted for another cyber attack.

Six months later, the attackers came back. However, by then, we had already implemented the core components we needed to help them execute a rapid recovery, and they could recover within 72 hours instead of six weeks. Subsequently, the core feature capabilities of their business were backed up and running on Monday morning. The recovery speed they had experienced was a dramatic improvement over what they had suffered from the first attack. In the future, they are going to be a far less attractive candidate for hackers. They can rest assured knowing that they can rely on USM's staff for fast responsiveness and its cybersecurity systems to work to protect their network.